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Greening the Bottom Line: Investigating the Influence of Green Management Innovation on Firm Financial Performance in the Pakistani Manufacturing Sector



Hafiz Ahmad Ashraf *

Javed Iqbal †

Waseem Anjum ‡

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Abstract: Due to growing worldwide industrial apprehension, adopting green innovation `essential in addressing environmental issues. Current study investigates the impact of green management innovation (GMgt) on firm financial performance (FPP). In addition, this study examines the mediating effect of green process innovation (GPrcl) and green product innovation (GPdl) between GMgt and FPP. Data were analyzed through SPSS and AMOS. Based on a sample of 307 top and middle level employees in the Pakistani manufacturing industry. The results revealed that GMgtl has a significant impact on FPP. Second, GPrcl significantly mediates the relationship between GMgtl and FPP. Third, Gpdl insignificantly mediates the relationship between GMgtl and FPP. The results also showed that green image significantly moderates the relationship between GPrcl, GPdl and FPP. Finally, the study provides implications for manufacturing firms interested in implementing green innovation practices.

Key Words: Green Management Innovation, Green Technology Innovation, Firm's Financial Performance, Manufacturing Sector, Pakistan

JEL Classification:

Introduction

The increasing focus on environmental matters in business has consistently drawn attention to the firm's commitment to environmental awareness (Wang et al., 2021). The uncontrolled impact of industrial activities on the natural environment and the continuous worsening of global environmental issues has been highlighted as a big deal in the business

sector. The environmental issues of Pakistan include climate change, ozone depletion, water pollution and toxic wastes that are harming the planet's sustainable development (Sarfraz et al., 2023). In the last few years, environmental pollution has increased to an alarming level in the country. In the context of Pakistan, the manufacturing sector makes up 12.79% of the Gross Domestic Product (Shah, 2021) and the second largest sector of the

* Lecturer, Department of Business Administration, University of Central Punjab, Gujranwala Campus, Punjab, Pakistan.

† Department of Business Administration, Bahria University Lahore Campus, Lahore, Punjab, Pakistan.

‡ PhD Scholar, Department of Computer Sciences, University of Sialkot, Punjab, Pakistan.



economy (Shehzad et al., 2023), which contributes almost 45% of pollution (Mehdi, 2019). The proof of incompetent utilization of resources can be seen as pollution (Chen, 2008) that influences firm benefits. Advanced technology has been ascribed to dealing with various environmental issues by lessening the consequences of contaminants (Sun et al., 2019; Zhou et al., 2021).

Green innovation is necessary to deal with environmental issues (Kong et al., 2016). Green innovation strives to enhance existing products and processes, rendering them more ecologically sustainable (Zhang et al., 2020) and eliminating or minimising the negative impacts on the environment of their operations (Fernando et al., 2019). Global warming is a current environmental issue all over the world. Due to the escalation in global warming, firms begin to face burdens from society (Hofman et al., 2020).

Organizations were compelled to embrace environmentally conscious business practices with significant economic worth (Chen & Delmas, 2012). Most firms' "going green" is considered a vital measure (Christmann, 2000). Environmental sustainability is essential, and companies that adopt green innovation strategies achieve a competitive edge (Albort-Morant et al., 2016). According to Wang et al. (2020), financial and environmental performance is important and achieved when firms implement green practices. According to Chen (2010), developing or awarding a green image is described as "a collection of brand perceptions within a consumer's cognition, intertwined with notions of environmental commitments and concerns. Firms should attach further customers and improve customer brand loyalty with the help of a green image (Chang & Fong, 2010).

Siva et al., (2016) categorized green innovation among green technology innovation and GMgtl. Green technology innovation is further divided into GPdl and GPrcl (Salvadó et al., 2012). Green technology innovation aids in conserving raw materials, energy, and resources by introducing novel or enhancing existing products and processes. It

strives to foster a symbiotic relationship between the environment, economy, and production processes (Li et al., 2018; Rehman et al., 2023). The negative environmental effect can be lessened or wiped out by embracing a new management system and remoulding structure for the betterment of the production process and management, which is the objective of the firm, and it can be achieved through GMgtl (Qi et al., 2010).

Firms aspire to lead in pioneering green technology innovation and Green Management of Technology and Innovation (GMgtl) to attain numerous competitive advantages, including customer trust, loyalty, and enhanced profitability (Ahmad et al., 2023; Tu & Wu, 2021). Most of the literature focuses on GPrcl and GPdl (Rehman et al., 2021; Awan et al., 2020; Ma et al., 2017), and only a few studies have examined GMgtl (Ma et al., 2018) so GMgtl has been reviewed in detail in this study.

Compared with technological innovation, non-technological innovation did not acquire ample attentiveness. Only a few researchers have examined the impact of a non-technological practice on firms (Li et al., 2018; Ma et al., 2017; Montobbio & Solito, 2018). This study is different from the previous research in that this research is carried out in the context of Pakistan. The paper imparts to the extant literature in a way that the relationship between GMgtl and FFP is even so extensively unidentified in the literature (Xie et al., 2019). The current study aims to address this gap in the existing literature by examining the influence or effect of GMgtl on FFP. Additionally, this study broadens the current comprehension of how companies can enhance financial returns through Green Management of Technology and Innovation (GMgtl) by delving into the mediating influence of Green Product-Related Capabilities and Innovations (GPrcl) and Green Process-Related Capabilities and Innovations (GPdl), while also exploring the moderating impact of green image.

The effect of green innovation on organizational and environmental performance is pointed out by (El-Kassar &

Singh, 2019) and on competitive advantage (Lukitaruna, 2018) provides the implication that the company's positive image will improve in the eyes of all the stakeholders by the creation of GPrcl and GPdl. In the extant literature, there has also been little empirical research on GPrcl and green images (Xie et al., 2019). Therefore, to bridge the gap, firstly current study analyzes the impact of the three kinds of green innovation on financial performance and, secondly how green image impacts the relationship between GMgtl and FFP. This study is conducted in the manufacturing sector. The respondents of the study are top- and middle-level management employees of Sialkot, Gujarat, and Gujranwala, known as Pakistan's golden triangle cities.

Literature Review and Hypothesis

Green Management Innovation and a Firm's Financial Performance

Green management innovation refers to the firm's aim to improve the production processes by adopting a new management structure, system, and strategies (Li et al., 2018). More or less, in every firm, there exists management innovation. Green innovation can be classified into two distinct categories: green technology innovation and green non-technology innovation (Evangelista & Vezzani, 2010). Which ultimately can increase a firm's financial performance (Ashraf et al., 2021).

In comparison to the technological innovation to which much concentration has been discussed in prior research, on the other hand, literature is scarce regarding non-technological innovation (Li et al., 2018). It's been underlined by prior studies that innovativeness significantly affects the competitive advantage and performance of the firm positively (Azadegan & Dooley, 2010; Kim & Chai, 2017; Ojha et al., 2016). The management proposes ideas that are less harmful to society or things that are smart, green and have a positive impact on society, and the impact of industrial growth does not go for the society. When such things happen, society ultimately perceives the company as positive, and the product of the company's brand is more valuable and leads to more

sales. The company's performance increases when there are more sales (Somjai et al., 2020). Green management innovation leads to all Smart ideas needed by today's industrial revolution. Companies can save many amounts through those particular ideas by using less carbonated resources (Hizarci-Payne et al., 2021). According to (Ma et al., 2018), "GMgtl has a significant impact on the firm financial performance".

H1: GMgtl has a significant impact on FFP.

The Mediating Role of Green Process Innovation

Green process innovation is centred around improving the transformation of raw materials into feasible products during the production process (Albort-Morant et al., 2016). To optimize resource utilization, Green Process-Related Capabilities and Innovations (GPrcl) encompass methodical enhancements across the entire operational and managerial framework (Li et al., 2017). When will there be GMgtl in the company? This means the management is thinking of such ideas at least from that less pollution generates and adopt such machinery and such green practices which will ultimately lead to GPrcl (Xue et al., 2019). Moreover, when companies think of such ideas and when the top management approach is that they have to be green, smart and environment friendly then ultimately the same thing will be important down to the lower-level employees and the process which lower-level employees are using, they will definitely go for green because of the direction from top was going green (Tang et al., 2018).

It's been evident from prior studies that there is a significant impact of GPrcl on the company's competitive advantage (Chen et al., 2006; Cheng et al., 2014; Sezen & Cankaya, 2013). The prior studies (Ulfah & Ikbai, 2012; Ma et al., 2021; Shen et al., 2021; Achi et al., 2022) it's been supported that the GPrcl has a significant impact on the firm's performance. For improvements or enhancements in the company's performance, GPrcl puts a shade of "green" in the production process and positively influences it, according to the evidence provided by such research. From the

empirical investigation of the study, it has been evident that GPrcl has an insignificant effect on the company's performance (Chang, 2011). Based on the above discussion, most of the researchers showed interest in examining the impact of GPrcl on an FFP in prior studies, the majority of the researchers examined the positive impact of green process innovation on an FFP.

H2: *GPrcl significantly mediates the relationship between GMgtl and FFP.*

The Mediating Role of Green Product Innovation

Green product innovation focuses on altering the design of existing products or creating new ones that utilize renewable and non-toxic materials in their production, thereby diminishing environmental consequences and concurrently striving for enhanced energy efficiency (Zhang et al., 2019). GPdl emphasizes reforming the designs of the current products or creating a whole new product that utilizes renewable and non-toxic materials in the production process to reduce the environmental impacts but also energy efficiency can be achieved (Zhang et al., 2019).

In recent years, acknowledging GPdl for the accomplishment of growth, environmental sustainability is considered one of the significant components (Dangelico & Pujar, 2010). Prohibition of firms from encountering unfavourable environmental impacts and allowing for the attainment of advanced green product success is being enabled by investment in GPdl (Wong, 2012). The prior studies show that GPdl significantly positively impacts the firm's performance (Ar, 2012; Ashraf, 2021). Evidence from the empirical investigation of a prior study shows that the relationship between a firm's performance and GPdl is curvilinear.

H3: *GPdl significantly mediates the relationship between GMgtl and an FFP.*

Moderating Role of Green Image

Green image refers to the firm's positive green or environmental characteristics in the mind of the stakeholders are known as the firm's

corporate green image. Customer satisfaction is considered to be an essential determinant of green image and it is seen that the firm does not only avoid the potential problem of legal penalties and environmental protests but also customer's expectations about sustainability and environmentally friendliness by investing in the improvement of their green image (Chen, 2010). In addition, firms can increase stock prices and enhance sales by generating a positive public image with the help of a green image (Wu & Qu, 2021). potentially increment in overall customer satisfaction can be gained through the green image which means the company's corporate image perception in a more favourable manner by a customer, can lead towards their more positive perception of company's reputation" (Foroudi et al., 2014). To influence potential return, the most crucial factors are customer loyalty and corporate reputation (Chang & Fong, 2010). Thus, more economic return from the GPdl can be gained by a firm having a better green image.

GPrcl helps generate the firm's image improvement, which is one of the best outcomes (Chen, 2008; Gupta et al., 2017). Proactive green innovators improved the firm's image (Cronin et al., 2011; Jaggi & Freedman, 1992; Shrivastava, 1995). According to (Miles & Covin, 2000), developing a positive firm image is the contribution of GPrcl. If the firm's green image is not promoted, then customer loyalty can't be gained, and corporate reputation will also be unknown. Then the quality of the green product will be unknown to the customer, and green products are cost-effective, which is the main reason for their low market performance. So, as a result, this company's sales will remain relatively high, which will take time for the firm to benefit from green product innovation and increase the FFP (Qiu et al., 2020).

GPrcl can improve a firm's public image and reputation (Liao, 2018). When firms implement GPrcl, which is the conservation of energy, efficient utilization of resources, and less pollution emission, it lessens its production cost. Also, society demands that firms be green because this will save their

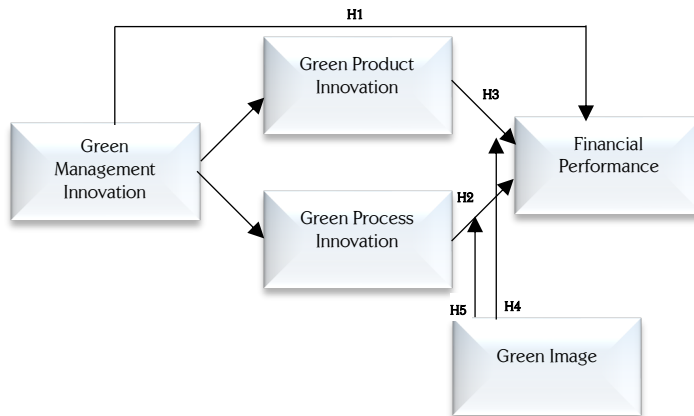
environment and also it will be healthier for them. So if firms will promote their green image, then customers will be aware of this company's contribution towards the community and, ultimately, their sales will increase, and this will lead towards increasing FFP (Chen, 2008). Evidence from prior studies shows that GPrcl increases a firm's green

image (Xie et al., 2019), and GPdI is also positively related to a firm's green image (Xie et al., 2019).

H4: A green image significantly moderates the relationship between GPrcl and FFP.

H5: A green image significantly moderates the relationship between GPdI and FFP.

Figure 1



Research Methodology

Measurements

Scales of all variables used in this study have already been checked for validity in the previous research. Seven-point Likert scale has been used to measure the variables. The scale to measure the firm's financial performance has been adopted from a previous study (Paladino, 2007). In this scale, four items were used to measure FFP. GMgtI was measured by four items adopted from (Mol & Birkinshaw, 2009). To improve the firm's environmental performance, what kind of modern techniques of environmental management had been used by the firm is measured by these items. GPdI was measured by four items adopted from (Chiou et al., 2011). How much environmentally friendly material is being used by the firm is measured in these items. GPrcl was measured by five items adopted from (Chiou et al., 2011). The green image was measured by eight items from (Keller & Aaker, 1992; Martínez & Pina, 2005; Weiss et al., 1999). The items related to a firm's green

reputation and green credibility, and corporate image

Data Collection and Sampling

All over the world, the manufacturing sector is considered to play a significant role in environmental pollution and the overutilization of natural resources, which ultimately leads to resource depletion. The sample was taken from Pakistan's manufacturing sector companies in the golden triangle cities. This research's target population consists of both top and middle-level management employees because they are the ones who have all the knowledge regarding managerial and technological factors or any innovation that is being adopted, not only this they are also aware of the firm's performance. For data collection, a purposive sampling technique was utilized. In this study, the questionnaire is designed by adopting scales of variables. Then the pilot study is also conducted. In a pilot study, questionnaires were sent to 31 middle and top-level management employees of

manufacturing companies in the respective cities, and then the results were checked. The supervisors of the manufacturing companies of Gujarat, Gujranwala, and Sialkot are signing the permission letter. Afterwards, the survey is conducted from the organisation's top and middle-level management employees; both online and self-approach methods are used. The target responses are 500, while out of them, only 360 responses were received. Out of 360 responses, 53 responses are rejected due to incomplete responses.

Results and Analysis

Descriptive Analysis

It has been evident from descriptive statistics that out of 307 respondents, most are male, comprising 74.92%, whereas female

respondents comprised 25.08% of the total. Furthermore, according to age groups, 16.29% of the respondents belong to the 20-30 age group while 25.40%, 32.57%, 18.57%, and 7.17% belong to 31-40, 35-45, 41-50, above 50 age groups respectively. The participant pool also showed that 18.57%, 35.83%, 29.32%, and 16.29% of respondents have experience of fewer than 1 year, 1-5 years, 6-10 years, and above 8 years, respectively. The data showed that 18.57% of the respondents belong to a firm having <10% employees, 48.86% of the respondents belong to a firm having 10-50 employees, 22.80% of the respondents belong to a firm having 51-100 employees, and 9.77% of the respondents belong to the firms having 101-500 employees respectively. As shown in Table 1.

Table 1

Profile		Frequency	Percent
Gender	Male	230	74.92
	Female	77	25.08
	Total	307	100.0
Age	20-30	50	16.29
	31-40	78	25.40
	35 to 45	100	32.57
	41-50	57	18.57
	Above 50	22	7.17
	Total	307	100.0
Experience	Less than 1	57	18.57
	1-5	110	35.83
	6-10	90	29.32
	Above 8	50	16.29
	Total	307	100.0
Firm Size	<10	57	18.57
	10-50	150	48.86
	51-100	70	22.80
	101-500	30	9.77
	Total	307	100.0

Reliability and Validity Analysis

After screening the descriptive results, it is essential to check the validity and reliability of the scale. Since the scale is adapted from the previous studies, one has to check its reliability and validity before SEM application. As concerns for reliability, the evaluation of the model fitness test is being done. The value

of CMIN should be less than 3. GFI should be at least more than 0.8 but technically should be more than 0.9. IFI and CFI must be more than 0.9. The last value that is RMSEA, should be less than 0.08. As we can see from Table No. 2, all the values are in their threshold ranges.

Similarly, for the reliability of the Likert scale, the value of all the variables for the coefficient of Cronbach alpha is within its

threshold range (>0.70), ensuring the scale's reliability. Afterwards, the reliability confirmation and in-depth analysis are performed for which indicator validity, convergent validity, internal consistency reliability, and discriminant validity are being examined. Indicator validity is confirmed as every construct factor loading displayed in Table 03 exceeds the minimum range of 0.50. The value of the CR is also within its threshold range (>0.70), as indicated in Table no.03,

which ensures internal consistency. For convergent validity confirmation, the AVE value is also within its threshold range (>0.50), as shown in table no.05. At last, the discriminant validity is evaluated. The values for the discriminant validity should be less than 0.85, and the value for the variable itself should be greater than the value for the other variables. So, discriminant validity lies in our data, as shown in Table 03.

Table 2
Confirmatory factors analysis

indicators	threshold range	current values
CMIN/DF	Less or equal 3	2.50
GFI	Equal or greater .80	.870
CFI	Equal or greater .90	.959
IFI	Equal or greater .90	.960
RMSEA	Less or equal .08	.068

Table 3
Convergent and Discriminant Validity

	CR	AVE	FH	GMI	GPrCSSI	GProI	GIimg
FP	0.860	0.670	0.800				
GMI	0.780	0.641	0.650	0.680			
GPrCSSI	0.791	0.572	0.521	0.480	0.780		
GProI	0.833	0.612	0.700	0.490	0.651	0.792	
GIimg	0.751	0.582	0.732	0.580	0.572	0.492	0.412

Hypothesis Testing

To test the hypothesis as proposed in the previous sections, SEM is used by the researchers. Numerous direct and indirect paths are examined in the research amidst FFP, GMgtI, GPrcl, GPdl, and Green image. First, direct paths are examined and afterwards, the indirect ones. Model fitness was verified first to determine whether it fulfils the adequate criteria, and afterwards, the hypothesis testing debate was initiated. As illustrated in Table No. 04, the CFI, GFI, DF, IFI, and RMSEA values are within their threshold ranges, confirming the model fitness. Now, move towards the debate on hypothesis testing. Hence, Figure No. 02 shows the model and figure no.5 elaborates on the results for the direct relationship between the variables from which each hypothesis conclusion can be achieved.

Based on the value of the estimate, Standard error, and P, the acceptance or rejection of a hypothesis can be stated.

The path from GMgtI to FFP is considered H1. The value of $\beta = 0.420$, $\alpha = 0.03$, t for this relationship is more significant than 1.96, which is 2.3. Based on this result, H1 of the study is supported. It means there is a positive relationship between GMgtI and FFP. The estimated value for this is .420, which means that if one unit of GMgtI is changed, the FFP will increase by 42%. The H2, which states that GPrcl mediates the relationship between GMgtI and a FFP, is also supported. The t value for this relation is 2.30, greater than 1.96 $\beta = 0.150$, $\alpha = 0.023$. The value of the estimate for this is 0.150, which means that if one unit of green process innovation is changed, the relationship between GMgtI and FFP will

increase by 15%. As described earlier, the research also consists of three indirect paths and the direct paths. H2 is proposed to check the mediating effect of the GPrcl on the relationship between GMgtl and FFP. The t value for this relation is 2.30, greater than 1.96, $\beta = 0.150$, $\alpha = 0.023$. Based on this result, H2 of the study is supported. It means that GPrcl significantly positively affects the relationship between GMgtl and FFP. The value of the estimate for this is 0.150, which means that if one unit of green process innovation is changed, the relationship between GMgtl and FFP will increase by 15%. However, it is already stated that GMgtl positively impacts FFP. So, it is a partial mediation. The H3 that is GPdl mediates the relationship between GMgtl and FFP is not supported as the t value for this relation is 1.21, which is less than 1.96, $\beta = 0.040$, $\alpha = 0.0121$. The estimated value for this is 0.04, which means that if one unit of GPdl is changed, it will increase the relationship between GMgtl and an FFP by

only 4%. Along with that researcher, this study also provides evidence that green product innovation can directly benefit the firm. However, it seems to take a long time for GPdl to benefit the company.

H4 is also supported, which is as follows: A green image moderates the relationship between GPrcl and FFP. The t value for this hypothesis is >1.96 , $\beta = 0.80$, $\alpha = 0.0222$. The estimated value for this is 0.80, meaning that if a green image is changed by one unit, the relationship between green process innovation and an FFP will be increased by 80%.

H5 of the study is supported. The value of t for this hypothesis is >1.96 , $\beta = 0.80$, $\alpha = 0.0222$. It means that green image significantly moderates the relationship between GPdl and FFP. The estimated value for this is also 0.80, which means if one unit of the green image is changed, then the relationship between GPdl and FFP will be increased by 80%

Table 4
Structural equation modeling

Path	Estimate	S.E.	P
FP ← GMI	.420	.140	***
FP ← GPcssl ← GMI	.150	.065	**
FP ← GPrcl ← GMI	0.04	.033	Insignificant
FP ← GImg * GPcssl	0.80	.360	**
FP ← GImg * GPrcl	0.80	.360	**

Discussion and Conclusion

Green innovation can be categorized into two main branches: green technology innovation and green non-technology innovation. Both of them can increase a firm's financial performance. Looking upon prior studies, the researcher builds a theoretical model of checking the impact of GMgtl on FFP and the mediating roles of GPrcl and GPdl. Also, the researchers explored the moderating role of the Green image. This study's empirical analysis comprises the manufacturing sector of Pakistan's golden triangle cities. Subsequent conclusions can be drawn from this empirical analysis.

Firstly, there is a positive relationship between GMgtl and FFP. This means that in Pakistan, if the company's management is taking steps to be green, it will lead towards less or more efficient utilization of the resources and less pollution, and then it will increase their profits. This means that (Xie et al., 2019) point to checking GMgtl, which they mention in their research, confirms and now opens a new door for researchers. This result is similar to the results of the study (Ma et al., 2018). Second, this study found that GPrcl has a significant positive effect on the relationship between GMgtl and FFP, which means that if Pakistan's companies' management proposes ideas that are environment friendly, then they will pass it down towards the lower level

employees and their process will also be environment friendly. Studies with outcomes akin to the present research include those conducted by Chouaibi et al. (2021), Farza et al. (2021), Tang et al. (2018), and Achi, Adeola & Achi (2022).

Thirdly, it's been stated that Green product innovation has a non-significant mediating effect on the relationship between GMgtI and an FFP, indicating that in Pakistan, if there is green product innovation, then it will not increase the FFP because then the product will be costly and people will be less willing to buy it, also it will take time for GPdI to be beneficial for companies. The results similar to this study are (Lukitaruna, 2018),(SIMPULAN & SARAN),(Amores-Salvadó et al., 2014).

Next, it has been stated that Green Image has a significant moderating effect on the relationship between GPrcI and FFP which means that in Pakistan, if a firm is doing green process innovation followed by its promotion by building its green image, then it will lead towards customer awareness and increasing financial performance as their sales will increase. This result is similar to prior studies such as (Amores-Salvadó et al., 2014) (Chen, 2008).

Lastly, it is evident from the study that Green image has a significant moderating effect on the relationship between GPdI and FFP which means that in Pakistan, if a firm is doing green product innovation and then also promotes it by building its green image, their sales ultimately increase leading towards the customer awareness and increasing profits. This result is similar to the result of prior studies such as (Xie et al., 2019),(Amores-Salvadó et al., 2014),(Chen, 2008). The results opposite of this study are (Qiu et al., 2020).

Managerial Implications

First, due to increasing global warming, firms started to face societal pressure (Albort-Morant et al., 2018). According to Chen & Delmas (2012), organizations are pressurized to adopt eco-friendly business activities. Regarding all of this, organizations must take benefit of both green innovation types that are green technology innovation and green non-technology innovation, for enhancing their FFP.

Secondly, Firms should make it at their top priority list to pursue the green image, as it leads to increasing the customer's awareness and their eagerness to purchase green products. This all-in turn, leads to increasing the firms' market share and subsequently improving their financial performance. Other than looking for ways to improve their brand image solely, one of the significant challenges that arise includes the procedure of including the vision of the environment in their business plan (Chen, 2010).

Limitations and Future Study

Some limitations exist, such as the cross-sectional data collection method used in this study. Subsequent research endeavours could employ longitudinal or panel data collection methodologies to investigate the evolving correlation between green innovation and Financial Performance (FFP) more comprehensively. Secondly, this study is on the manufacturing sector. In the future, researchers should consider other sectors as well, as less work is conducted on the services sector in Pakistan in this field of research.

Despite all these limitations, this study is influential for every organization and government agency in the developing country, especially in Pakistan's context, that wants to go greener to protect the earth.

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